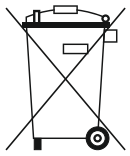
Warranty Registration System

Help us to serve you better by registering your product for Warranty

Web	Register at www.onida.com
Telephone	Call Centre No. 0XX-39889000(0XX-STD Code of State Capital)
Post / Visit	Post the Warranty Registration Card & Service Centre Copy or Visit the Nearest Service Centre.



As per Government of India's E-Waste (Management and Handling) Rules, 2011(effective from May 1st, 2012) the product purchased by you is to be considered as E-Waste and cannot be disposed off with your general household waste. It should be disposed of through the company's collection center so as to prevent any damage to environment

Collection Center address
Mirc Electronics Ltd.Village Kudus,Bhiwandi Wada road,
Taluka Wada., Dist. Thane - 421312,Tel no. 952525 220375/377
Visit at : www.onida.com for details about collection Centers.

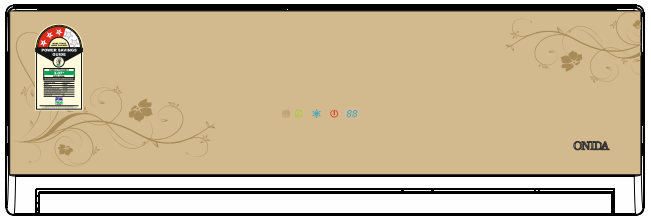
We request you to make a note of the above details and support us in our endeavour to ensure an environmental friendly nation.

ONIDA

MIRC Electronics Ltd.,
Onida House, G-1, MIDC, Mahakali Caves Road, Andheri (East), Mumbai – 400 093

USER MANUAL

5 STAR **3 STAR**



Model: S12GLS-N4 / S18GLS-N4
S12GLS-N6 / S18GLS-N6

ONIDA

AIR CONDITIONERS

The unit displayed is for representational purposes only. Actual unit may vary.

The Onida Ethos

Putting customers at the center of our existence.

ONIDA

IMPORTANT :

- Please read this owner's manual carefully and thoroughly before installing and operating your room air conditioners.
- Please retain this owner's manual for future reference after reading it thoroughly.

Dear customer

Congratulation on buying ONIDA Air Conditioner.

Your Air Conditioner comes with ONIDA Guarantee of Quality as detailed in the manual.

ONIDA takes great pride in providing its customers with state-of-the-art products that adheres to international quality standards.

ONIDA is committed to following quality policy laid by our chairman and managing director Mr. G. L. Mirchandani.

"We are committed to quality and strive for continuous improvement through innovation and human development to give customer better value for money always"

ONIDA stands committed to provide the ultimate customer satisfaction, as nothing brings us greater joy than having satisfied customers of ONIDA.

At ONIDA, feedback and suggestions based on your product usage experience is greatly appreciated.

Please contact to us at response@onida.com

G. Sundar
Chief Executive Officer

ONIDA

The Onida Ethos

Understanding customer lives, dreams and aspirations better than anyone else.

ONIDA

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ONIDA

The Onida Ethos

Delivering products that enrich customer lifestyle reliably, stylishly and thoughtfully.

ONIDA

SALIENT FEATURES

1.0T / 1.5T Split Air Conditioner

Model Code: **S12GLS-N4 / S18GLS-N4 / S12GLS-N6 / S18GLS-N6**

5 STAR

- **Aesthetics:-**
  a) Unique Glossy Gold New Panel

- **Performance:-**
  a) Imported High BTU Compressor
  b) Trapezoidal Inner Grooved Tube
  c) Large L-Shaped Condenser Coil
  d) High Technology 5 Star / 3 Star Energy Efficient.

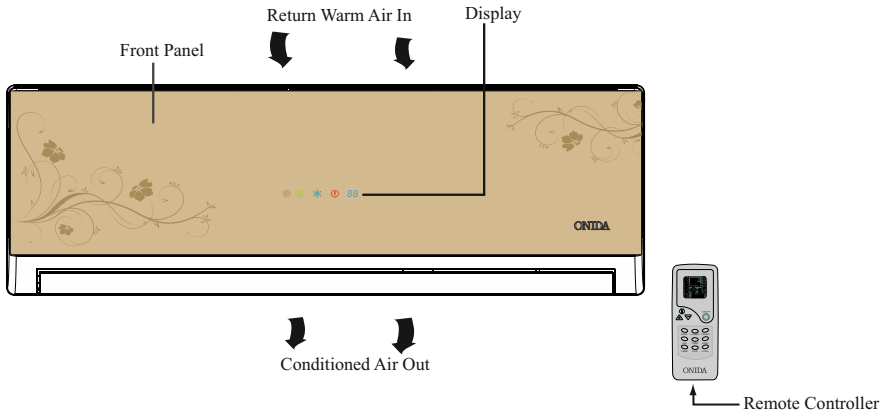
- **Features:-**
  a) Vertical Swing
  b) Turbo
  c) i-Cool
  d) Auto-Restart

- **Safety & Reliability:-**
  a) Gold Fins
  b) Full Function LCD Remote
  c) 5-Stage Epoxy Polyester Painting
  d) Rugged Construction With Thicker Gauge Steel

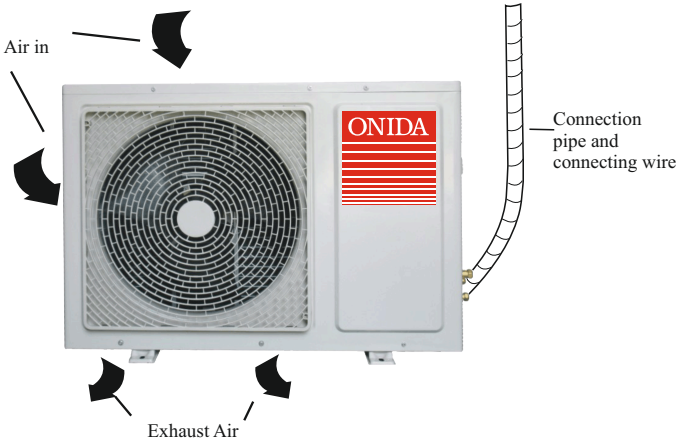
ONIDA

INSIDE OVERVIEW
GLOSSY GOLD NEW

■ INDOOR UNIT



■ OUTDOOR UNIT

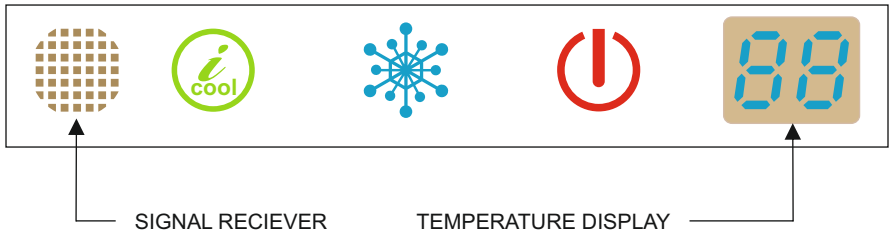


INDOOR UNIT DISPLAY

Display on the indoor unit.

For the icon of LED windows, only relevant icons will light up with their displays on.

GLOSSY GOLD NEW DISPLAY



Temperature display

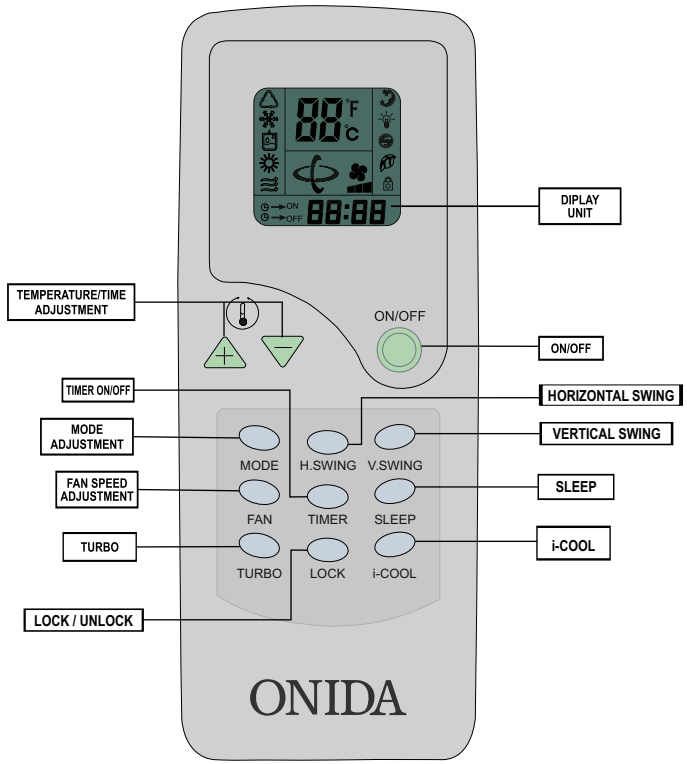
Run Indicator

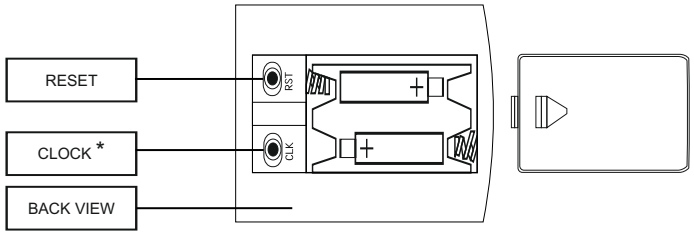
Cool Mode Indicator

i-Cool Indicator

IR Reciever

REMOTE OVERVIEW





1. Open back cover and put 2 Nos. AAA size alkaline batteries.
2. Short one RESET piece after changing the batteries.
3. The remote signal can be reached up to six meters from the indoor unit.
4. When the button is pressed on remote, indoor unit will “beep” once, indicating the receipt of signal. If no “beep” sound is heard, press the button once again.
5. Remove batteries if remote control has not been used for long time.
6. “*” Available in selected models only.

OPERATIONS

Operating Your Air Conditioner:

Your Split Air Conditioner can be conveniently operated using the intelligent cordless remote control.

1. Switch on the MCB.
   Press **ON/OFF** button on remote handset to switch ON the AC.
   Your AC switches on with parameters that were set before power was switched off. The unit receives the signal with "BEEP" tone and your AC starts operation.
   Time Delay: To protect the compressor, a time delay is incorporated in the circuit. The Time Delay ensures that the compressor switches ON only after a delay of about 3 minutes.
2. Press the Auto, Cool, Dry, or Fan mode by pressing “MODE" button.
3. Press the **"FAN”** button to set the fan speed.
   Each press changes the fan speed from
   Low-Med- High-Auto Fan speed.
   The selected fan setting symbol can be
   seen on the LCD.
4. The Set Temp. is displayed on LCD.
5. To switch off the AC, press the
   same **ON/OFF** Button.

Setting the Desired Room Temp.:

You can set the temp. at which you would like your room to be.
Press "△" button to increase the set temp. On every press, the temp. increases by 1 ^{O}C.
Press "▽" button to decrease the set temp. On every press, the temp. decreases by 1^{O}C
The two digit display shows the changing set temp. on LCD
The setting temp. range is from 16- 32^{O}C.

*Cooling capacity measured at High speed, as per IS 1391:1992 Part 2

Your split AC operates in one of four modes, AUTO-COOL-DRY-FAN. The modes button cyclically chooses between these operating modes.

The AUTO Mode :

1. Press "MODE" button to cyclically step through the AUTO-COOL-DRY-FAN modes and stop when AUTO mode is selected.
2. △ symbol can be seen on the Remote panel when you select the AUTO mode.
3. In this mode, the fan speed can be changeable.
4. Temperature can be pre-set in this mode, default temperature is 25°C.
5. In the AUTO mode, your AIR CONDITIONER "Thinks" for you.
   The unit automatically and continuously monitors the difference between room temp. and set temp. and adjusts the fan speed accordingly, to ensure maximum comfort.

The COOL mode:

In the cool mode, the compressor is in operation and your AC functions in the standard operating mode, cooling your room to the desired set temp.

1. Press "MODE" button to cyclically step through the AUTO-COOL-DRY-FAN modes and stop when cool mode is selected.
2. ❄ symbol can be seen on the Remote panel when you select the cool mode.
   In this mode, you can change the temp. settings by pressing " + " and " − " temp. buttons.
   You can change the fan speed setting by pressing FAN button.
3. If the Room temp. is more than the set temp., then the compressor & outdoor FAN will remain ON and perform the Cooling operation. If the room temp. achieves the temp. less than set temp., then the compressor & outdoor FAN will remain OFF.

The DRY Mode:

In the DRY mode, your AC reduces the humidity within the room faster.

1. Press "MODE" button to cyclically step through the AUTO-COOL-DRY-FAN modes and stop when DRY mode is selected.
2. 💧 symbol can be seen on the Remote panel when you select the DRY mode.
3. In DRY mode, Temperature and FAN Speed cannot change. Default pre-set temperature is 25°C. Indoor FAN will run at low speed. Compressor & Outdoor Fan work as per the Temperature difference.
4. In this mode Horizontal swing is inactive, only Vertical swing is active.

The FAN Mode: The FAN Mode:

1. Press "MODE" button to cyclically step through the AUTO-COOL-DRY-FAN modes and stop when FAN mode is selected.
2. ≋ symbol can be seen on the Remote panel when you select the FAN mode.
3. In FAN mode, only Indoor FAN will run at set speed and Compressor & Outdoor Fan will remain off. Temperature will be displayed on indoor unit as well as remote. Temperature setting can be changed.
4. In this mode, you can change the Indoor FAN Speed.

TIMER Operation:

You can program your split AC to switch itself ON or OFF at particular time.
Maximum set time is 24 hrs, with 1.0 hr increment .

ON TIMER:

When the AC is "OFF" (in standby), press "TIMER" Button on remote to use this feature as the TIMER. (make sure that MCB switch is "ON". The "TIMER" light on Indoor unit will glow ON.

.

For EXAMPLE:

Suppose you want to switch ON the AC after 8 hrs. Press "TIMER" button, when AC is in OFF condition.

Press "TIMER" button to set ON timer. Display on Remote will show **"8".**

OFF TIMER:

When the AC is "ON", press "TIMER" Button on remote to use this feature as the TIMER. The "TIMER" light on Indoor unit will glow ON.

For EXAMPLE:

Suppose you want to switch OFF the AC after 8 hrs. Press "TIMER" button, when AC is in ON condition.

Press "TIMER" button to set OFF timer. Display on Remote will show **"8".**

CANCEL TIMER:

If you want to cancel either TIMER ON or TIMER OFF, press the TIMER button till the timer becomes blank.

Turbo MODE:

Pressing Turbo key on remote, remote will display symbol " " and activates the Turbo function and air conditioner goes to powerful cooling. During this Mode temperature can be changed and fan speed cannot be changed. In this mode the AC works on high fan speed.

Turbo mode will operational only in COOL mode. Press again Turbo button to cancel this operation.

SLEEP Operation:

To switch on Sleep operation, Press "SLEEP" button once on remote.

Remote display will shows the " " symbol. After setting sleep mode, 5 seconds after display will be goes off. In this mode, Fan speed will be in Low Speed only. After selection of SLEEP Mode if you press fan speed button, fan speed will change as per the selection unless it will be in low speed only.

In cool mode, after Sleep mode is set, your AC increases the set temp. by 1^{O}C for every hour that it operates,

After 2 hours and after the increase in set temp. by 2^{O}C your AC maintains the temp. at that level without further increase.

To cancel the Sleep mode, keep press the "SLEEP" button again.

LOCK Button: Press "LOCK" button to lock in all the current settings.

Remote display will shows the " " symbol. To release settings, press LOCK button again.

i-Cool:-

When you press i-cool button on remote, will be displayed on Indoor unit.

This mode is activated by pressing i-cool key on remote.

In this mode initially the AC start in special mode at super high speed designed to give instant cooling and comfort. Compressor will start immediately in this mode. While AC is in this mode temp, Fan Speed, Timer, Sleep keys are inactive and these parameters cannot be changed.

To quit i-cool mode Press MODE or TURBO Button.

SWING Operation:

Your split AC has oscillating louvers for uniform cooling around your room.

You can stop the oscillation if you so desire.

Up/Down Air Direction Adjustment:

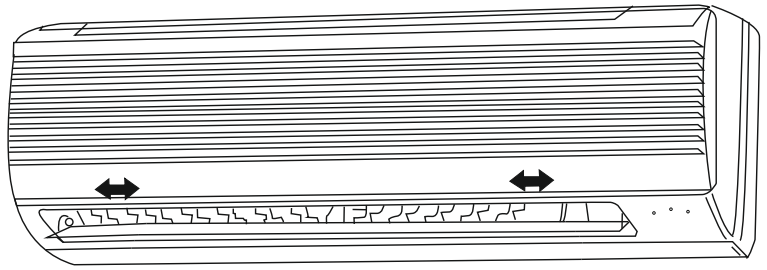
Press the "H.SWING" button to adjust the Air flow direction UP / Down for continuous swing " " shows on remote LCD.

Press the "H.SWING" button Twice to keep louver at desired position, remote LCD shows " ".

VERTICAL SWING Button:

To adjust the left/right air louver direction

press V.SWING button.

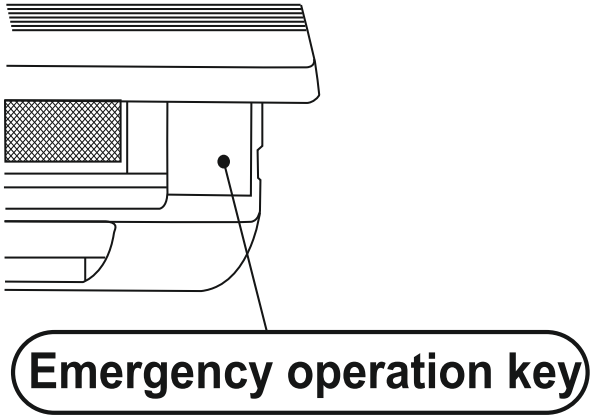


Emergency Operation Switch:

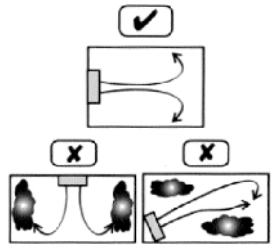
In case the batteries in the remote are worn out, or remote is faulty or missing, use emergency **operation switch** (*) to ON/OFF AC.

In Emergency operation unit will run at preset temperature of 25^{0}C and in AUTO Mode.

To access emergency switch, open the grill as shown in the figure.



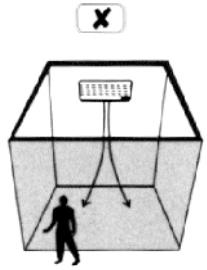
Locating the indoor and outdoor units properly will help optimise the performance of your airconditioner. While your Onida / Dealer's Technician will be happy to guide you on the best location for your airconditioner, here are a few helpful hints.



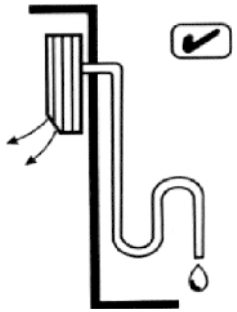
Locating the Indoor Unit

- Locate the IDU for the best cool air circulation. Preferably, there should be no obstructions nearby, as shown in the adjacent figure.

- Do not locate the unit directly opposite a door which is opened frequently. The cold air will go out of the room each time the door is opened, as shown in the adjacent figure.



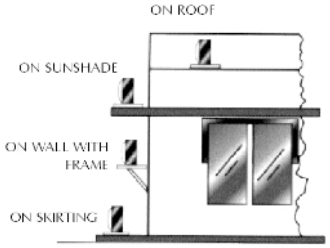
- All indoor units will form condensate water. Please ensure that the condensate can be drained out of the room to a toilet / pantry, etc. The installation engineer will make sure that a "U" bend is provided in the drain to prevent insects from coming into the room through the drain tube, as shown in the adjacent figure.



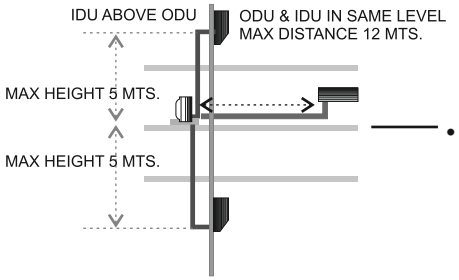
Locating the Outdoor Unit

The outdoor unit houses the compressor, condenser fan and electrical components. The heat removed from the room is expelled to the atmosphere through the outdoor unit.

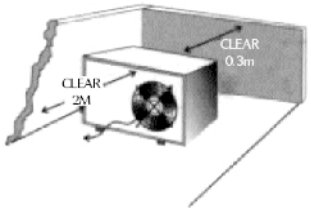
Once again, the Onida / dealer's Technician will ensure optimal installation of the ODU for you. However, the following information will be of interest to you.



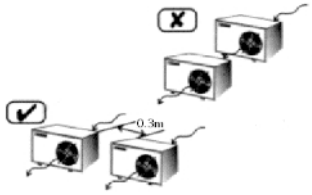
- The Outdoor Unit can be mounted on a wall, sunshade or skirting.



- Ideally, the ODU should not be too far away from the IDU; the recommended distances are marked in the adjacent figure.



- Ensure that air can pass freely through the unit. Please allow at least 2 meters free space on the air outlet side, and 0.3 meters on the air inlet side.



- If more than one ODU is to be installed, they must be properly separated, so that the warm air from the outlet of one does not enter the inlet of the other.

- Avoid long and complicated routing between the IDU and ODU, as shown in the three adjacent figures.

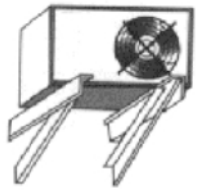
- Too long

- Too high

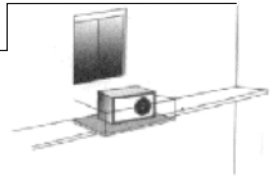
- Too many bends

- The ODU must be placed on strong frame or support. If mounted on a wall, please ensure that the wall is thick enough and that the frame is supported adequately.

- Finally, it is most important for the ODU to be easily accessible to the service engineer. It is advisable to discuss the same with the engineer before deciding upon the location of the unit.

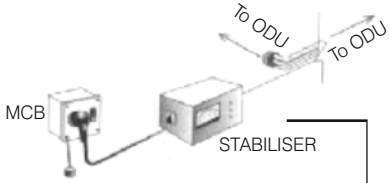


If the ODU is to be located on a high ledge, adequate space must be provided for the service engineer to service the unit. It is a good idea to provide a catwalk (a platform) around the unit and access door / window to the Unit.



Electrical outlet

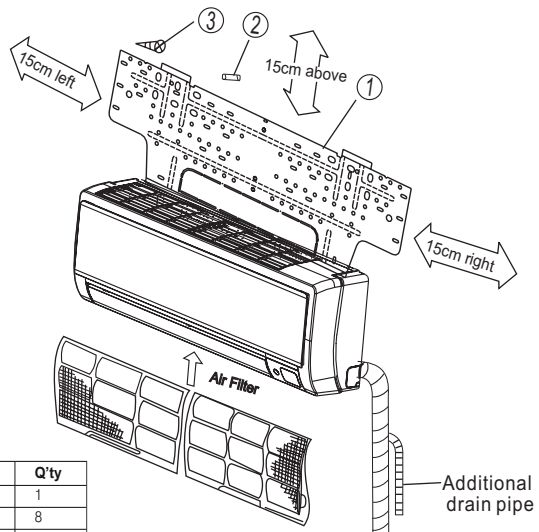
After the location of the outdoor unit and indoor unit is finalised, you must provide a suitable electrical outlet near the indoor unit.



INSTALLATION SKETCH

CAUTION

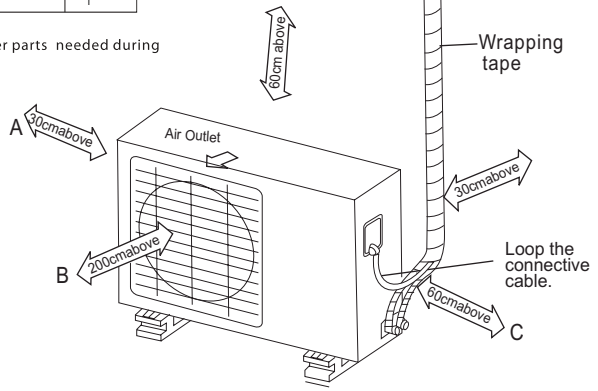
- Ensure that the space around the left and right of the indoor unit is more than 12cm. The indoor unit should be installed allowing a minimum clearance of 15cm from the ceiling.
- Use a stud finder to locate studs to prevent unnecessary damage to the wall.
- A minimum pipe run of 3 metres is required to minimise vibration & excessive noise.
- The indoor unit should be installed on the wall at a height of 1.7 metres or more from the floor but less than 2.3 from he floor.
- Directions A, B and C should be free from obstructions.

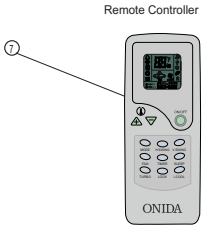


Items packed with the unit

S.No.	Name of Accessories			Q'ty
1	Installation Plate			1
2	Clip Anchor			8
3	Self-tapping Screw A ST3.9X25			8
4	Seal			1
5	Drain Joint			1
6	Connecting Pipe Assembly	Liquid Side	Φ6.35 (9000Btu/h, 12000Btu/h, 18000Btu/h Models)	Parts you must Purchase
		Gas Side	Φ 9.53 (9000Btu/h Model)	
		Gas Side	Φ 12.7 (12000Btu/h,18000Btu/h)	
7	Remote Controller			1

Note: Except the above parts provided, the other parts needed during installation you must purchase.





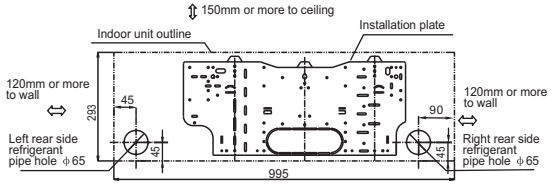
INSTALLATION

■ INDOOR UNIT

1. Fitment of mounting plate

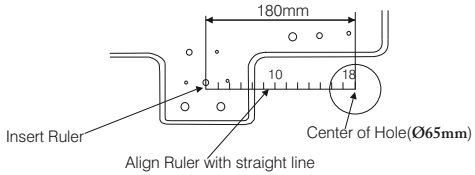
   The mounting plate should be fitted on the structural part of wall on which indoor unit is to be installed.

2. Drill two holes at a distance of 450 mm between them for the expansion bolts.



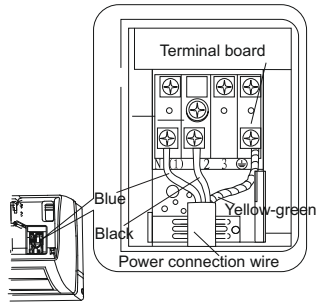
■ Drill on the wall

Confirm the position of holes and drill holes of diameter 65 mm on the wall



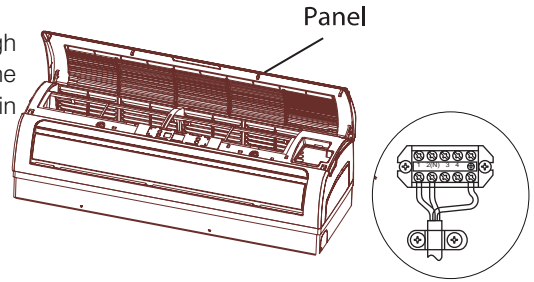
■ Connecting of cables

1. Open the front panel
2. Dismantle the electric box cover and fastener
3. Connect the cable
4. Reassemble the fastener and electric box cover.

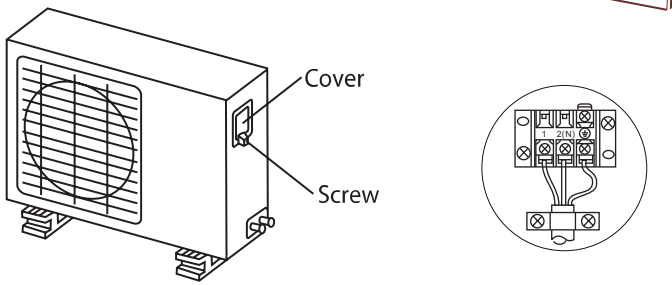


■ **Installation of indoor unit**

After putting the pipe assembly through the wall, attach the indoor unit to the mounting plate on the wall as shown in the figure.



■ **Installation of outdoor unit**



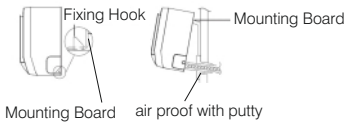
- The connecting cables must be clipped together.
- Special cable to be used to connect indoor unit and outdoor unit.
- The electric box cover must be mounted on its position on outdoor unit.

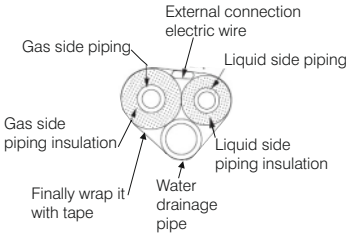
■ Connecting of pipes

Pipe	Diameter of pipe	Torque (N • m)
Liquid pipe	6.35 mm (0.8T, 1.0T & 1.5T)	13.7--17.6
Gas Pipe	9.52 mm (0.8T)	13.7--17.6
Gas pipe	12.7 mm (1.0T & 1.5T)	49.0--56.4

■ Sealing the wall hole and clamping the pipe

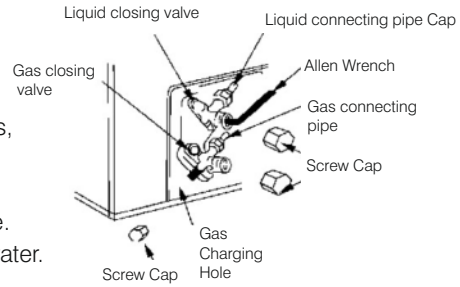
- Use putty to seal the wall hole.
- Use pipe fastener to clamp the pipe on wall





■ Discharge the air of the units:

It can used as vaccum pump.
Remove screw cap of closing valve and gas charging hole; Open the closing valve with Allen wrench(turn 90 clockwise), then push the gas hole for about 10 seconds, (When a gas like fog appears, it indicates that the air of unit has been discharged) put back the screw cap of gas charging hole. Do the leak test with leak detector or soap water.

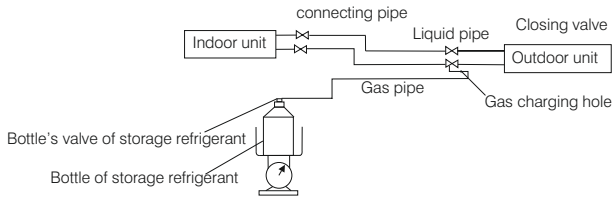


■ Add refrigerant

- If the connecting pipe is longer than 7 meters, add refrigerant as needed. Add amount A= (Lm-7m) 15g/m.
  (A: add refrigerant amount, L: the length of connecting pipe)

the length of connecting pipe (m)	7	8	9	10
add amount (g)	0	15	30	45

- Add refrigerant with the spring balance, as specified above.



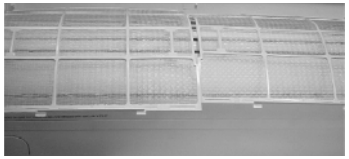
■ Test

- Proceed leak test (with leak detector or soap water.) and inspect connecting cables before test operation.
  Test procedure: (Control by emergency operation switch or remote controller) For detailed operation, see OPERATION OF AIR CONDITIONER in the manual.

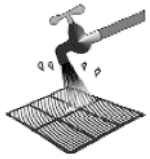
TAKE CARE OF YOUR AIR CONDITIONER

Most of the maintenance work on your air conditioner, during warranty and subsequently under the maintenance contract, will be handled by a trained technician. However, there are some simple maintenance jobs that you, as a user, should carry out on your own.

- Lift the cover by applying gentle pressure on both sides and lift it upwards
- The filters will be visible
- Lift the filters slightly upwards



- Pull out the filters



- Wash the filters under a tap until they are clean

- Do not use detergents for cleaning the filter.

PRECAUTIONS TO BE TAKEN

Do's (√)

- Seal all air gaps in the room
- Choose the right temperature to avoid over cooling
- Ventilate the room regularly.
- Switch off the power supply if not in use for long.
- Unplug the unit while cleaning.

Don't's (X)

- Don't leave the doors and windows open when the air conditioner is on.
- Don't use hot water to clean your front grill
- Don't use scouring powder, harsh soaps, wax or polish on the grill.
- Don't switch on the air conditioner immediately after switching it off. Wait for 2 minutes.
- Don't operate with a clogged filter
- Don't block air intake & outlet vents
- Don't change setting unnecessarily.

TROUBLE SHOOTING CHART

Symptoms	Possible Causes	Suggested Remedy
Unit does not start	MCB has tripped	Reset MCB
	Fuse has burnt	Replace fuse wire
	Input voltage to the stabiliser is below acceptable range	If the input voltage to the stabiliser is below the acceptable range, the AC will not operate
	The On/Off key is not pressed	Press the On/Off key on the control panel or the remote
Units does not cool (Even after the normal Time Delay of approx. 2/3 minutes for compressor to start)	The airflow paths are not free	Remove all obstructions to make the airflow paths free
	The Units is in the fan mode	Change to COOL mode
	Selected temperature is more than room temperature	Make the selected temperature less than room temerature
	Air-filter is not clea	Clean the air-filter

Note: If the unit still does not work, or if any other types of symptoms are encountered, shut off the mains (switch fuse unit) and call the service engineer.

INSTALLATION & SATISFACTION REPORT

Customer Name :_____

Address _____

_____

Phone[O]_____ [R] _____

Unit Model	Unit Serial Number	Dealer Name

Invoice Number	Date of Purchase	Date of Installation

MCB Rating		Current (Amps.)	
Cable Size		Ambient Temp. (^{o}C)	
Earthing		Room Temp. (^{o}C)	
Stabiliser		Grill Temp. (^{o}C)	
Input Voltage		Remote Operation	

Customer's Response : To be filled up by the Customer

1. Installation completed within:
   12hrs( ), 24 hrs( ) , 36 hrs ( ), more than 36 hrs ( )
2. How did you find the behavior of the Engineer :
   Excellent (☺), Good (😐), Not satisfied (☹)
3. Overall rating of the service:
   Excellent (☺), Good (😐), Not satisfied (☹)
4. Suggestion if any:

Job Number	Engineer's Signature	Customer's Signature

WARRANTY TERMS AND CONDITIONS

M/S. MIRC ELECTRONICS LTD, WARRANTS THIS ONIDA AIR CONDITIONER[(except the front grill, knobs, remote unit and add-on plastic parts) TO THE ORIGINAL PURCHASER TO BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP WITHIN ONE YEAR FROM THE DATE OF PURCHASE AS PROVIDED IN THE WARRANTY REGISTERATION CARD.

WARRANTY FOR COMPRESSOR:

MIRC ELCTRONICS LTD, HEREAFTER WARRANTS TO THE PURCHASER OF THIS ONIDA AIR CONDITIONER THAT FOR A PERIOD OF SIXTY MONTHS FROM THE DATE OF INVOICE .

WE WILL REPAIR/REPLACE THE COMPRESSOR WHICH PROVES UPON INSPECTION BY US OR ANY OF OUR AUTHORISED SALES DEALERS TO HAVE BEEN DEFECTIVE DUE TO MANUFACTURING DEFECT.

This warranty is subject to terms and conditions as mentioned below:

1. This warranty shall be valid only for the said period of 12 months as specified above, irrespective of whether the said unit has been in use or not for any reason whatsoever, or the unit is moved from one location to another. Warranty does not cover accessories external to the equipment.
2. The warranty period specified above shall include time taken for repairs, replacements, break-downs, transit time etc. No notice of expiry period of warranty will be given by the company.
3. This warranty shall stand automatically terminated in the event of the said unit being serviced, repaired, installed, de-installed, re-installed or otherwise attended to by any person or organization or agency or by the said purchaser himself other than the authorized representative of the company.
4. Parts of the unit replaced or repaired under the terms of this warranty are warranted only for the remaining period of the original warranty period.
5. For attending any service call under this warranty beyond the municipal limits of the locality in which the authorized representative/dealer is situated (outstation locations), all to and fro travelling and other incidental expenses as prevailing from time to time incurred in connection with the visit of the service personnel, technicians, etc shall be borne by the said purchaser and shall be payable in advance. Additionally, all expenses incurred by the authorized representative /dealer in collecting the said unit or any part thereof from such outstation locations and its return to the original location shall be borne by the said purchaser.
6. Any loss of refrigerant caused due to sabotage, improper handling or treatment , carelessness, accident, fire, flood earthquake or any natural calamity any corrosive action on the original refrigerant pipes, fittings, valves etc for whatever reasons, shall not be covered under this warranty.
7. In the event of any change in the location of the unit during the warranty period, this warranty shall become null and void unless the fact of the proposed change is communicated in writing to the authorized dealer at least seven (7) days prior to the said change. On receipt of such information the authorized dealer or any of its counterparts shall arrange for de-installation of the said unit on chargeable basis. However, in the event of any damage occuring to the unit or to any of its parts during the course of its transit by the said purchaser, repair or replacement, the said unit or any part thereof damaged shall not be covered by this warranty.

8. It shall be the absolute discretion of the company to a) effect the repairs or replacement of parts whether at the site of installation or at any service centre, and b) have the job attended to either by the Company's service personnel or its authorised dealer
9. This warranty is in the nature of and for the purpose of set forth herein above and in particular the Company shall not in any event be liable for direct, indirect, incidental or consequential loss or damages to either the said purchaser and /or his property or any other third party.
10. The AC is designed to operate at a range (230V +/- 10%). Any failure due to operation of the machine beyond these limits will not be covered by the above warranty.

    Customer shall ensure that a stabilizer is installed in those areas where voltage is not available within the warranty range (230V +/- 10%). The stabilizer should be of any reputed manufacturer, tested and recommended by the Company.
11. The purchaser should preserve the original invoice for necessary verification and produce, as and when required.
12. Warranty null and void if:
    i. The Air Conditioner is not purchased from the authorized dealers of the company.
    ii. The Service Centre copy of warranty card is not received within 10days of date of purchase at the nearest Authorised Service Centre.
    iii. Any damage is caused by accident, mishandling, tampering with installation, or negligence in following instructions of the user manual issued by Company.
    iv. Any damage is caused by improper electrical circuit outside the unit or by any defective electrical supply
    v. At any time, during the warranty period if any part of the unit is tampered with, altered, repaired or serviced by any unauthorized person, not being the authorized representative of the company or its authorized dealers
    vi. The serail number of the unit or any part thereof is damaged , defaced, altered, obliterated , or tampered with or removal for any reason whatsoever
    viii. The unit is unauthorisedly moved from its original place of installation or re-installation
13. None of the employees and /or Authorized Dealers of the Company have any authority whatsoever to vary the terms and conditions of this warranty.
14. This warranty shall be deemed to have been issued at Mumbai, state of Maharashtra and courts at Mumbai shall have exclusive jurisdiction on matters covered by or following from this warranty, and the original purchaser alone shall have cause of action arising out of the transaction.

Preventive Maintenance Service

ONIDA

Customer Identification Number: _____

Unit Model: _____

Sr. No: _____

Name of Serviceman: _____

Date: _____ Time: _____

Sign. of Serviceman

Preventive Maintenance Service 1 Date: _____

Customer Identification Number: _____

Name of the customer: _____

Installation address: _____

_____

_____

Phone: _____ Mobile: _____ Fax: _____

E-mail: _____

Unit model: _____ Serial Number: _____

Service report number: _____

Customer's Signature: _____ Name: _____

Preventive Maintenance Service

ONIDA

Customer Identification Number: _____

Unit Model: _____

Sr. No: _____

Name of Serviceman: _____

Date: _____ Time: _____

Sign. of Serviceman

Preventive Maintenance Service 2 Date: _____

Customer Identification Number: _____

Name of the customer: _____

Installation address: _____

_____

_____

Phone: _____ Mobile: _____ Fax: _____

E-mail: _____

Unit model: _____ Serial Number: _____

Service report number: _____

Customer's Signature: _____ Name: _____

MIRC Electronics Limited

Serial No.

Warranty Card

ONIDA

Customer Copy

Customer Details

Title: Mr ☐ Ms ☐ Mrs ☐ M/s ☐

Name:

Residence Address:

Dist: Pin:

State: Occupation:

Tel:(____) Code Res:(____) Code Fax:

Mobile No: Email:

Product Details

Please Tick The Appropriate Product Colour TV ☐ B&W TV ☐ DVD ☐ Washing M/C. ☐ AC ☐ Plasma TV ☐ Rear Projection TV ☐ Microwave Oven ☐ LCD TV ☐

Model No:

Serial No

Please Refer Sticker On Back Cover Of Your Product

Purchase Date Day Month Year

Bill No.

Dealer's Name & Address

Signature

I Accept The Terms And Conditions of The Warranty

Customer Signature

Thank you for selecting a World Class product and we assure you that it will perform as per your expectations

We thank you for taking your time to complete this form. All Information Provided by You will be Kept Confidential.

(Please Fill In, Tear off, Fold and Mail this form to Reach us within 10 days of the Product Purchase.)

We welcome your Valuable Suggestions, if any, to Improve our Products and Services :

FOR OFFICE USE ONLY

Customer Code:

Branch:

Mirc Electronics Ltd.

Note: Company Will Not Be Responsible For The Loss Of This Form During Transit.

For Other Details on Our Products & Services Log On To www.onida.com

MIRC Electronics Limited

Warranty Card

ONIDA

Serial No.

Service Centre Copy

Customer Details

Title: Mr ☐ Ms ☐ Mrs ☐ M/s ☐

Name:

Residence Address:

Dist: Pin:

State: Occupation:

Tel:(____) Code Res:(____) Code Fax:

Mobile No: Email:

Product Details

Please Tick The Appropriate Product Colour TV ☐ B&W TV ☐ DVD ☐ Washing M/C. ☐ AC ☐ Plasma TV ☐ Rear Projection TV ☐

Microwave Oven ☐ LCD TV ☐

Model No:

Serial No

Please Refer Sticker On Back Cover Of Your Product

Purchase Date Day Month Year

Bill No.

Dealer's Name & Address

Signature

I Accept The Terms And Conditions of The Warranty

Customer Signature

Thank you for selecting a World Class product and we assure you that it will perform as per your expectations

We thank you for taking your time to complete this form. All Information Provided by You will be Kept Confidential.

(Please Fill In, Tear off, Fold and Mail this form to Reach us within 10 days of the Product Purchase.)

We welcome your Valuable Suggestions, if any, to Improve our Products and Services :

FOR OFFICE USE ONLY

Customer Code:

Branch:

Mirc Electronics Ltd.

Note: Company Will Not Be Responsible For The Loss Of This Form During Transit.

For Other Details on Our Products & Services Log On To www.onida.com

ONIDA

BUSINESS REPLY ENVELOPE

ONIDA CUSTOMER RELATION CENTRE
Adonis Electronics Pvt Ltd.
Onida House - II Mukund Ground Floor,
Mahal Industrial Estate, off. Mahakali Caves
Road, Andheri East, Mumbai, Maharashtra,
India - 400093

LIST OF SERVICE CENTER No.S IN INDIA

State	Service Number
Andhra Pradesh	040-39889000
Delhi	011-39889000
GOA	022-39889000
Gujarat	079-39889000
Haryana	0172-3988900
Karnataka	080-39889000
Kerala	0484-3988900
Madhya Pradesh	0731-3988900
Maharashtra	022-39889000
Punjab	0172-3988900
Rajesthan	0141-3988900
Tamilnadu	044-39889000
Uttar Pradesh	0522-3988900
W Bengal	033-39889000
Bihar	1800 30099000
Chattisgarh	1800 30099000
Himachal Pradesh	1800 30099000
Jharkhand	1800 30099000
Orrisa	1800 30099000
Uttaranchal	1800 30099000
Assam-Guwahati	0361-2413138 / 2413158
Assam-Jorhat	0376-2309008
Jammu & Kashmir- Jammu	0191-2562258

ONIDA